**Letter of Commitment**

To Huawei Cloud Computing Technologies Co., Ltd.,

Customer *XX* (hereinafter referred to as the "Customer") is unable to accept the product (order No.: XX) on Huawei Cloud KooGallery due to their own reasons. Accordingly, we request Huawei Cloud KooGallery to close the aforementioned order and start settlement.

We promise that:

1. We have fulfilled our obligations under the *[Partner Product] Huawei Cloud KooGallery Partner Product Seller Agreement* and *End User License Agreement*, the order is ready for settlement, and there are no disputes related to the order.

2. In the event that the Customer raises any questions or issues regarding the order after you settle the order amount to us, we agree to:

a. Unconditionally cooperate with you and relevant authorities to investigate and actively address the matter;

b. If refund or compensation is involved, we agree to refund or compensate you as required within seven (7) days of receiving your notice. If we fail to do so, you have the right to deduct the corresponding amount from any amounts payable to us, regardless of whether such amounts are related to this order or product.

XX Company (Seal)

Legal Representative Signature:

Date: